



Counting Successful Retrieval of Electronic Information (#808)

for the

FY16/17 California Public Library Survey

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General Rule: Count the number of full content units or descriptive records *examined, downloaded, or otherwise supplied* to the user. On reports from electronic collections, use counts of the resources that are downloaded or fully displayed for use, not just search counts. See below for some examples of counts that can be used from electronic collection reports.

Service/Database	Field to Count
Books24x7	Sessions
Discover & Go	Passes Used (Not Reserved)
EBSCOHost	Total Full Text
Freading	Checkouts
Gale Databases	Full Text Retrieval or Record Views
LearningExpress	Sessions
Mango Languages	Total Sessions
MyHeritage	Record Views
Rocket Languages	Sessions
Zinio	Checkouts