

**BRaille AND TALKING BOOK LIBRARY ADVISORY COUNCIL
AGENDA**

February 7, 2015, 10:00 – 3:00

- 1. Introduction and welcome new members**
- 2. Acceptance of agenda**
- 3. Approval of minutes of September 6, 2014**
- 4. Selection Committee report, process improvements**
- 5. BTBL funding 101**
- 6. Legislators' Tour**
- 7. Outreach items: Progress update**
- 8. SOP Procedures**
- 9. Youth Ambassador Program**
- 10. Non-blind member outreach**
- 11. Subcommittee formation**
- 12. Discussion about term "patron" vs. "consumer".**
- 13. Making catalog more user friendly**
- 14. Operational Issues:**
 - Books that never come, but show on patron list as having been sent**
 - Books that are returned yet remain on patron list as not being received back.**
 - Books that are received, but are not on the type in profile, e.g. a fiction book when only non-fiction is in profile.**
 - Books returned as damaged (and email sent) and same damaged book is received.**
 - Books that have notes inside about damage, faulty cartridge, broken containers with tape etc. Does any one look inside or at the case?**
 - Cartridge that states it has no material when it is turned on.**
 - Why keep books in catalog that "are not active"?**
 - Author searches should match label on box, e.g. Chris Mathews vs. Christopher Mathews**
 - Author searches that return authors whose name bears no relationship with entered name.**

- 15. Youth and children services**
- 16. Postal carrier of the year award.**
- 17. Honoring 100+ year old users**
- 18. Next meeting dates: May, August, December?**
- 19. Agenda building**
- 20. FUTURE AGENDA TOPICS**
- 21. Adjournment**