1. Introduction and welcome new members

2. Acceptance of agenda

3. Approval of minutes of September 6, 2014

4. Selection Committee report, process improvements

5. BTBL funding 101

6. Legislators’ Tour

7. Outreach items: Progress update

8. SOP Procedures

9. Youth Ambassador Program

10. Non-blind member outreach

11. Subcommittee formation

12. Discussion about term “patron” vs. “consumer”.

13. Making catalog more user friendly

14. Operational Issues:
   - Books that never come, but show on patron list as having been sent
   - Books that are returned yet remain on patron list as not being received back.
   - Books that are received, but are not on the type in profile, e.g. a fiction book when only non-fiction is in profile.
   - Books returned as damaged (and email sent) and same damaged book is received.
   - Books that have notes inside about damage, faulty cartridge, broken containers with tape etc. Does any one look inside or at the case?
   - Cartridge that states it has no material when it is turned on.
   - Why keep books in catalog that “are not active”?
   - Author searches should match label on box, e.g. Chris Mathews vs. Christopher Mathews
   - Author searches that return authors whose name bears no relationship with entered name.
15. Youth and children services
16. Postal carrier of the year award.
17. Honoring 100+ year old users
18. Next meeting dates: May, August, December?
19. Agenda building
20. FUTURE AGENDA TOPICS
21. Adjournment